



CLIENT TOUR QUESTIONNAIRE

Durgan Travel Service Cares! We want to give you, our valued clients, the best possible service! Your thoughts and opinions are important to us and we would appreciate you taking a moment to complete this questionnaire. You may hand the completed questionnaire to your escort or mail it to the address at the bottom of the page. Thank you.

Name: \_\_\_\_\_ Tour: \_\_\_\_\_ Date: \_\_\_\_\_

*Overall, how would you rate this tour?*

Excellent  Good  Fair  Poor

\_\_\_\_\_

*How would you rate the hotels?*

Excellent  Good  Fair  Poor

\_\_\_\_\_

*How would you rate each attraction visited?*

Excellent  Good  Fair  Poor

\_\_\_\_\_

*How would you rate the breakfasts?*

Excellent  Good  Fair  Poor

\_\_\_\_\_

*How would you rate the lunches?*

Excellent  Good  Fair  Poor

\_\_\_\_\_

*How would you rate the dinners?*

Excellent  Good  Fair  Poor

\_\_\_\_\_

*How would you rate the following:*

	EXCELLENT	GOOD	FAIR	POOR	N/A
Durgan Travel Service Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Durgan Travel Service Escort	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus Driver	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hotel Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sightseeing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Any additional comments?*

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

*(PLEASE USE THE BACK OF THIS FORM FOR ADDITIONAL REVIEW/COMMENTS.)*

**Are you interested in future travel?**

To help us help you and your group leader select future tour programs, please list where and when you wish to travel. List your preferences, whether they are motorcoach, jet, and/or cruise. We love hearing from you! Please complete the following and we will send you the full details in the mail.

NAME: \_\_\_\_\_ TELEPHONE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ EMAIL: \_\_\_\_\_

WHERE YOU WISH TO TRAVEL: \_\_\_\_\_

WHEN YOU WISH TO TRAVEL: \_\_\_\_\_

*Thank you very much for the opportunity to be of service to you. We appreciate your business and look forward to seeing you on another Durgan Travel Service Tour!*

**DURGAN TRAVEL SERVICE**  
 125 MAIN STREET  
 STONEHAM, MA 02180  
 (781) 438-2224 or TOLL FREE 1-800-234-9959

*Please return this form to Durgan Travel Service by mail, FAX to (781) 438-6772, or email a scanned image to info@durgantravel.com.*

