



A VALID U.S. PASSPORT IS REQUIRED.

ALL TICKETING IS DONE ELECTRONICALLY - THERE ARE NO RECEIPTS
SIMPLY PRESENT YOUR PASSPORT AT THE AIRPORT AND STATE YOUR NAME.

MASS NURSES ASSOCIATION Presents...

THE AZORES & LISBON

SEPT. 20 – SEPT. 28, 2018

Departure Information Sheet

Thursday Sep. 20, 2018

Please call your airline AZORES AIRLINES (800-762-9995) on the day of departure to reconfirm your flight times. Keep your passports handy; you will need them for check in at Boston's Logan Airport.

Your Logan transfers are provided by Brush Hill Tours (800-343-1328)

Pick-up from 340 Turnpike St. Canton MA at 4:15PM to depart at 4:30 PM

If you are not taking the bus to the airport, please be at the Azores ticket counter at **Logan Airport, Terminal E three hours prior to departure**. Look for the **Durgan Travel Service airport representative** who will assist with check in.

- Please have your bags tagged with the enclosed **RED luggage** tags prior to your arrival at the airport. Please put one on your carry-on bag and the other on your checked suitcase.
- Check in Name Badge: Please wear this badge for check-in and at least your first day of touring.
- Check in for your flight with your passport (any non-U.S. citizen will need further identification).
- Although we have sent your seating requests, the airlines do not guarantee seating for a group. However you are certainly welcome to arrive at the airport early to re-iterate your requests or make any seat change(s) if available.

ON BOARD MEDICAL DEVICES: (i.e. C-PAP machine, oxygen etc....)

Please be advised: If you plan on bringing any medical device (i.e. CPAP machine, oxygen, etc), please contact your physician to obtain a note specifying your equipment needs. **A doctor's note is REQUIRED.** Please also check with the airline to determine if there are any additional requirements for your specific equipment.

DEPARTURE FLIGHT INFORMATION Sep. 20, 2018

AZORES AIRLINES

S4 280	BOSTON – PONTA DELGADA	departs at: 9:20 PM
		arrives at: 6:00 AM (Sept 21)

Meal service will be provided on the flights. The non-stop flight time from BOSTON (Terminal E) to PONTA DELGADA is **4 hours 40 minutes**. Once you arrive at **PONTA DELGADA Airport** you will claim your baggage and proceed through Customs, and head for the Arrivals Hall where you will be met by your escort and coach driver. Remember to set your watch to the current time.

CONSULT YOUR ITINERARY/HOTEL INFORMATION SHEET FOR DAY-TO-DAY ITINERARY

SUNDAY SEP. 23, 2018

This morning, **please check out of your rooms** returning your key and paying any incidental charges that you may have incurred (e.g. phone bill, bar bill, etc.). The motorcoach will depart for the airport. **Be sure to keep your passport on your person, as you will need it for check in at Ponta Delgada airport.** Upon arrival at the airport, take your luggage to the airline ticket counter. You will check your baggage and await the departure of your flight.

DEPARTURE FLIGHT INFORMATION Sep. 23, 2018

AZORES AIRLINES

S4 124	PONTA DELGADA-LISBON	departs at: 3:00 PM
		arrives at: 6:10 PM

The non-stop flight time from PONTA DELGADA to LISBON is 2 hours and 10 minutes. Once you arrive in Lisbon you will claim your baggage, proceed through Customs, and head for the Arrivals Hall where you will be met by your escort and coach driver. Remember to set your watch ahead one hour to local time.

CONSULT YOUR ITINERARY/HOTEL INFORMATION SHEET FOR DAY-TO-DAY ITINERARY

FRIDAY SEP. 28, 2018

This morning, ***please check out of your rooms*** returning your key and paying any incidental charges that you may have incurred (e.g. phone bill, bar bill, etc.). The motor coach will depart for the airport. ***Be sure to keep your passport on your person, as you will need it for check in at Lisbon airport.*** Upon arrival at the airport, take your luggage to the airline ticket counter. You will check your baggage and await the departure of your flight.

DEPARTURE FLIGHT INFORMATION Sep. 28, 2018

AZORES AIRLINES

S4 321	LISBON – PONTA DELGADA	departs at: 1:05 PM arrives at: 2:30 PM
---------------	-------------------------------	--

AZORES AIRLINES

S4 281	PONTA DELGADA-BOSTON	departs at: 5:25 PM arrives at: 7:05 PM
---------------	-----------------------------	--

Meal service will be provided on all flights. The flight time from LISBON TO PONTA DELGADA is 2 hours and 25 minutes. The flight time from PONTA DELGADA to BOSTON is 5 hours and 40 minutes. Be sure to set your watch back five hours.

Upon arrival at Boston's Logan Airport, (Terminal E) please proceed through the Passport Control to the Baggage Claim area. Once everyone has their luggage, the group leader will call for the bus pickup BRUSH HILL TOURS 800-343-1328, pass through Customs and head to the arrivals hall. Proceed to the motor coach and once everyone is onboard the coach, the motor coach will return to Canton. Timing all depends on traffic and / or weather. Our expected arrival time is roughly 9:30 PM. If family and friends wish to check on the flight, they can call **AZORES AIRLINES** at **800-762-9995**.

GENERAL TOUR INFORMATION

- **PASSPORTS:** Countries are now requiring your passport to be valid 6 MONTHS PAST YOUR RETURN DATE. ***Please take the time and check your existing passport now.*** We strongly suggest that you make 2 copies of your passport page with your photo and the passport number. Leave one copy at home and have the other one with you while traveling, keeping it in a different place than your actual passport.
- **FLIGHT INFORMATION:** All flight names and numbers are indicated here. It is a good idea to leave a copy of your documents with a family member or friend. Please note that it is necessary to arrive at the airport no less than **three hours prior** to departure to allow sufficient time for check in. Call **AZORES AIRLINES** with questions about your flight at **800-762-9995**.
- **BAGGAGE ALLOWANCE:** You will find **2 RED baggage tags** per person enclosed in your documents. Be sure to carefully attach these to your luggage prior to your departure for the airport. Print your name and address on each tag. Print your FINAL outbound destination on the destination line. Be sure to attach a permanent nametag to your bags as well, in case of loss. **Please follow the 3-1-1 rule for Carry-Ons:** Use 3 ounce or smaller containers of liquid or gel. Place those containers in a 1 quart sized clear plastic zip-top bag. 1 bag per passenger.
- **FREQUENT FLYER PROGRAMS:** If you are interested in receiving information about the program please call **AZORES AIRLINES** at **800-762-9995**. Remember airlines do not always give miles points on group tickets. **Keep all ticketing documents until your miles are credited.**
- **PRECAUTIONS:** Visit <https://www.tsa.gov/travel/security-screening> for the most up to date list of prohibited items in baggage. Due to heightened security precautions, it is advisable that you pack any of the following classes of items in your checked bag, rather than your carry-on. This will speed your time at the security check point. Items to avoid in your carry-on luggage: scissors, razor blades, aerosol cans, nail clippers, cutlery, knives, syringes (unless you have a doctor's note that you need it on the plane), knitting needles, corkscrews, and any sports

equipment that could be used as a weapon (i.e. – golf clubs, baseball bat, pool cue, etc.). If in doubt, pack in the items in question in your checked piece of luggage. **NOTE: All of your baggage will be screened and possibly hand-searched.** Here are some helpful tips: Keep all checked bags unlocked to permit security personnel to open bags, if needed. Use cable or zip ties as an alternative to baggage locks. Put footwear on top of other contents within your baggage and personal belongings in clear plastic bags. Store all valuable items in your carry-on bag. Undeveloped film should also be stored in carry-on luggage to prevent possible damage during screening.

- **INSURANCE:** Durgan Travel cannot assume responsibility for damaged baggage or loss of luggage. Please note that you are traveling on a group ticket. If for any reason you were unable to return with the group, you would be responsible for paying extra airfare applicable at the time of travel, as well as any transfers involved. If you cancel your trip, either before departure or once the tour has commenced, the unused portions of the tour will be refunded only if you purchased travel insurance prior to departure AND only if the cancellation meets the provisions of your travel protection contract.
- **TELEPHONE:** As an added service, we have included the access codes to help place your calling card calls from abroad to the United States. Dial the access code listed below for your service provider. Once connected, follow the instructions you will be given. Remember that you do not need to dial the 1 before the area code, once you have reached your provider. For AT&T dial: 172 1011/ For US Sprint dial: 172 1877
- **VALUE ADDED TAX:** VAT is value-added tax. Many countries have this tax. It is sometimes referred to as Goods and Services Tax (GST). If you are a visitor to a country that has VAT, you may be entitled to get your VAT amount back for a purchase when you leave the country. You should take care of this at the airport where you check in for your flight home. Also, you need to have the items you purchased with you. Be sure to ask the airline check in agent where the Value Added Tax desk is located.

THANK YOU FOR TRAVELING WITH DURGAN TRAVEL SERVICE!