

**PLEASE NOTE: A VALID U.S. PASSPORT IS REQUIRED. YOUR AIRLINE TICKETS ARE NOT INCLUDED IN THIS PACKET. YOU WILL RECEIVE THEM FROM THE DURGAN TRAVEL SERVICE AIRPORT REPRESENTATIVE. JUST SAY YOUR NAME AND SHOW YOUR PASSPORT AT THE AIRPORT.**



**Durgan Travel Presents:  
Budapest, Vienna, Prague  
Departure Information Sheet  
October 20 – October 29 , 2017**

**Friday, October 20**

**Please call your airline on the day of departure to reconfirm your flight times. Swiss International Airlines 1-877-359-7947**

Please have your bags tagged with the enclosed **RED** luggage tags prior to your arrival at the airport. Please put one on your carry-on bag and the other on your checked suitcase.

**Keep your passports handy; you will need them for check in at Boston's Logan International Airport.**

Please be at **Logan Airport, Terminal E 3 hours** prior to the flight's departure, to Zurich and onto Budapest the **Swiss International Air Lines ticket counter** and look for the **Durgan Travel Service airport rep** who will have your travel item. Then, check -in for your flight with your passport (any non-U.S. citizen will need further identification).

**If you are a Frequent Flyer with Swiss International Airlines bring your Frequent Flyer card or number to give to the airline agent at check in. Failure to have your card or number at check in can result in forfeiture of any credit you may have earned. Keep all your tickets documents until your mileage is credited. If you wish to join a frequent flyer program see the general information on this sheet for information. **PLEASE NOTE: GROUP TICKETS ARE NOT ALWAYS ELIGIBLE FOR MILEAGE.****

**WHEN YOU CHECK IN WITH THE AIRLINE, JUST SAY YOUR NAME AND SHOW YOUR PASSPORT.**

You will be required to take your carry-on through the security check before proceeding to your gate of departure to await your flight's departure. You are welcome to visit the Duty Free Shop while you await your flight's departure. To purchase goods, simply show your e ticket, pay at the shop, and the purchase will be delivered to you on the plane. If you have not had an opportunity to get foreign currency, there are currency exchange kiosks in the terminal at the airport.

**FLIGHT INFORMATION**

Swiss International Airlines	Flt LX 55	Boston – Zurich	Depart at: 5:00 PM
			Arrive at : 6:15 AM ( Oct 21
Swiss International Airlines	Flt LX 2250	Zurich – Budapest	Depart at : 7:25 AM
			Arrive at : 9:00 AM

**A meal service will be provided on the flight. Your arrive in Zurich Airport ( Terminal 2A) The flight time to Zurich is 7 hours and 15 minutes . Your connecting flight from Zurich to Budapest departs from Terminal 2 . The flight from Zurich to Budapest is 1 hour and 35 minutes.** Once you arrive the **Budapest Airport** you will claim your baggage, proceed through Customs, and head for The Arrivals Hall where you will be met by our escort and coach driver who will lead you to the **motorcoach**.

**Remember to set your watch ahead to the current time.**

**Sunday, October 29 :** Rise and Shine! After breakfast, Please check out of your rooms returning your key and paying any incidental charges that you may have incurred (e.g. phone bill, bar bill, etc.)

The Motorcoach will depart for the Prague Airport. Your guide will provide details on Saturday regarding your transportation to the Prague Airport. *Be sure to keep your passport on your person, as you will need it for check in at the Prague Airport.* (Terminal 2).

Upon arrival at the airport, take your luggage to the Swiss International Air lines ticket counter. You will check your baggage and await the departure of your flight.

**FLIGHT INFORMATION**

Swiss International Airlines	Flt LX 1487	Prague - Zurich	Depart at: 2:45 PM
			Arrive at : 4:10 PM
Swiss International Airlines	Flt LX 52	Zurich – Boston	Depart at: 5:25 PM
			Arrive at :9:05 PM

**A meal service will be provided on the flight.** The flight time from Prague to Zurich **1 hour and 25 minutes** and the flight time from Zurich to Boston is **8 hours and 40 minutes**.

Upon arrival at Boston's Logan Airport, ( **Terminal E**) please proceed through the Passport Control to the Baggage Claim area. Once you have located your bags, look for the pushcarts that are available to get your luggage out to the curb. You will pass through Customs. If family and friends wish to check on the flight, they can call **Swiss International Airlines at 1-877-359-7947.**

**Remember to set your watch back to the current time.**

## **GENERAL INFORMATION FOR TOUR PARTICIPANTS**

**PLEASE NOTE: Countries are now requiring your passport to be valid 6 MONTHS PAST YOUR EXPECTED RETURNED DATE. (This was just changed very recently).**

***Please take the time and check your existing passport now. We strongly suggest that you make 2 copies of your passport page with your photo and the passport number. Leave one copy at home and have the other one with you while traveling, keeping it in a different place than your actual passport.***

**FLIGHT INFORMATION:** All flight names and numbers are indicated on your itinerary. It is a good idea to leave a copy of your itinerary with a family member or friend. Please note that it is necessary to arrive at the airport no less than **three hours prior** to departure to allow sufficient time for check in. Call **Swiss International Airlines at 1-877-359-7947** with questions about your flight.

**CHECK-IN:** Although we send your seating requests to the airlines, we cannot guarantee them, as you are traveling on a group ticket. By arriving early at the airport, you can reconfirm your requests at the check-in desk, and, if necessary and if possible, make changes.

**NAME BADGE:** We have enclosed 1 Durgan Travel Service name badge per person. Print your name in large block letters with a ballpoint or felt-tip pen (be sure to let the ink dry). Please wear your name badge to the airport and at least the first full day of touring and social functions.

**BAGGAGE ALLOWANCE:** You will find **2 RED baggage tags** per person enclosed in your documents. Be sure to carefully attach these to your luggage prior to your departure for the airport. Print your name and address on each tag. Print your FINAL outbound destination **BUDAPEST** on the destination line. **You are allowed one checked bag (not to weigh more than 50 lbs. or exceed 62" overall (length + depth + width) and one carry-on bag (not to weigh over 17 lbs or exceed 45" overall).** **Please adhere to the baggage**

**allowance** as the motorcoach cannot accommodate any more luggage. Be sure to attach a permanent nametag to your bags as well, in case of loss.

**FREQUENT FLYER PROGRAMS:** If you are interested in receiving information about the program please call **Swiss International Airlines at 1-877-359-7947** Remember airlines do not always give miles points on group tickets. **Keep all ticketing documents until your miles are credited.**

**PRECAUTIONS:** Due to heightened security precautions, it is advisable that you pack any of the following classes of items in your checked bag, rather than your carry-on. This will speed your time at the security checkpoint. Items to avoid in your carry-on luggage: scissors, razor blades, aerosol cans, nail clippers, cutlery, knives, syringes (unless you have a doctor's note that you need it on the plane), knitting needles, corkscrews, and any sports equipment that could be used as a weapon (i.e. – golf clubs, baseball bat, pool cue, etc.). If in doubt, pack in the items in question in your checked piece of luggage. NOTE: All of your baggage will be screened and possibly hand-searched. Here are some helpful tips: Keep all checked bags unlocked to permit security personnel to open bags, if needed. Use cable or zip ties as an alternative to baggage locks. Put footwear on top of other contents within your baggage and personal belongings in clear plastic bags. Store all valuable items in your carry-on bag. Undeveloped film should also be stored in carry-on luggage to prevent possible damage during screening. Visit <https://www.tsa.gov/travel/security-screening> for the most up to date list of prohibited items in baggage.

**Please follow the 3-1-1 rule for Carry-Ons:** Use 3 ounce or smaller containers of liquid or gel. Place those containers in a 1 quart sized clear plastic zip-top bag. 1 bag per passenger.

*All medications should be kept in the original containers in the CARRY-ON BAGS- do NOT check medication*

**PLEASE NOTE: ANY MEDICAL CONDITIONS THAT REQUIRE SPECIAL HANDLING SUCH AS C-PAP MACHINES, PRESCRIPTIONS, OXYGEN, ETC. REQUIRE A DOCTORS LETTER AND OFTENTIMES 7 – 10 DAYS PRIOR NOTIFICATION TO THE AIRLINES AS EACH AIRLINE HAS THEIR OWN RESTRICTIONS AND REQUIREMENTS.**

**PLEASE HAVE THE DOCUMENTATION WITH YOU- UNDERSTAND THIS IS YOUR RESPONSIBILITY TO BRING IT. IF THERE IS ANY DOUBT, PLEASE CONTACT THE AIRLINE DIRECTLY.**

**INSURANCE:** Durgan Travel Service cannot assume responsibility for damaged baggage or loss of luggage. Please note that you are traveling on a group ticket. If for any reason you were unable to return with the group, you would be responsible for paying extra airfare applicable at the time of travel, as well as any transfers involved. If you cancel your trip, either before departure or once the tour has commenced, the unused portions of the tour will be refunded only if you purchased travel insurance prior to departure AND only if the cancellation meets the provisions of your travel protection contract. To be covered, you must have completed and mailed in an application before the tour.

**TELEPHONE:** As an added service, we have included the access codes to help place your calling card calls from abroad to the United States. Dial the access code listed below for your service provider. Once connected, follow the instructions you will be given. Remember that you do not need to dial the 1 before the area code, once you have reached your provider. For AT&T dial: 172 1011/ For US Sprint dial: 172 1877

**VALUE ADDED TAX:** VAT is value-added tax. Many countries have this tax. It is sometimes referred to as Goods and Services Tax (GST). If you are a visitor to a country that has VAT, you may be entitled to get your VAT amount back for a purchase when you leave the country. You should take care of this at the airport where you check in for your flight home. Also, you need to have the items you purchased with you. Be sure to ask the airline check in agent where the Value Added Tax desk is located.

**THANK YOU FOR CHOOSING DURGAN TRAVEL SERVICE.**