

PLEASE NOTE: AIRLINE TICKETS ARE NOT INCLUDED IN THIS PACKET. YOU WILL RECEIVE THEM FROM THE DURGAN TRAVEL SERVICE AIRPORT REPRESENTATIVE. THEY ARE E TICKETS AND ONLY A RECEIPT. A VALID U.S. PASSPORT IS REQUIRED.

**BON VIAGGIO PRESENTS:  
CINQUE TERRE & LAKE COMO  
Departure Information Sheet  
October 6-15, 2017**



**Friday, October 6, 2017**

**Please call your airline on the day of departure to reconfirm your flight times. (ALITALIA 800-223-5730)**

Please have your bags tagged with the enclosed **RED** luggage tags prior to arrival at Boston's Logan International Airport. Place one Durgan Travel Service tag on your carry-on bag and the other on your checked bag.

**Your Logan transfers are provided by DPV Transportation. (877-378-4445).** The bus will pick the group up at **The ROCKLAND STATE COMMUTER PARKING LOT (JUNCTION OF ROUTE 3 AND 228) ROCKLAND , MA**  
**Please arrive at 6:15 pm as we will depart for Boston's Logan Airport promptly at 6:30 pm**  
Upon arrival at the airport, please remain on the coach until you receive procedural instructions from your group leader or the Durgan Travel Service representative. **Please Note: Gratuities are included.**

**Keep your passports handy; you will need them for check in at Logan Airport. Please arrive** at Boston's Logan Airport **three hours prior to the flight's departure, Alitalia, Terminal E**, and look for the Durgan Travel Service airport representative who will have your e ticket and travel item. Then, check-in for your flight with your passport (any non-U.S. citizen will need further identification).

**PLEASE NOTE: YOUR ELECTRONIC TICKET IS ONLY A RECEIPT. WHEN YOU CHECK IN WITH THE AIRLINE, JUST TELL THE AGENT YOUR NAME AND SHOW YOUR PASSPORT.**

If you are a Frequent Flyer with Alitalia bring your Frequent Flyer card or number to give to the Alitalia agent at check in. Failure to have your card or number at check in can result in forfeiture of any credit you may have earned. **Keep all your tickets documents until your mileage is credited.** If you wish to join a frequent flyer program see the backside of this sheet for information. **PLEASE NOTE: GROUP TICKETS ARE NOT ALWAYS ELIGIBLE FOR MILEAGE.** You will be required to take your carry-on through security before proceeding to your gate of departure to await your flight's departure. You are welcome to visit the Duty Free Shop while you await your flight's departure. To purchase goods, show your airline receipt, pay at the shop, and the purchase will be delivered to you on the plane. If you have not had an opportunity to get Euros, there are currency exchange kiosks in Terminal E.

**FLIGHT INFORMATION**

Alitalia Flight	615	Boston	to	Rome	departing at	10:45 PM
					arriving at	12:45 PM (Oct 7)
Alitalia Flight	1395	Rome	to	Genoa	departing at	2:20 PM
					arriving at	3:25 PM

Enjoy **dinner** and **Continental breakfast** will also be served prior to landing in Rome. The flight from **Boston (Terminal E) to Rome (Terminal 3)** is **8 hours**. Upon arrival at the **Rome Airport**, please proceed to the gate (**Terminal 1**) and await your flight to **Genoa**. Your bags will be transferred all the way to Genoa. The flight from Rome to Genoa is **65 minutes**. When you arrive in Genoa, you will claim your baggage, proceed through Customs, and head for the Ground Transportation area where you will be met by the escort who will lead the way to the motorcoach that will take you to your hotel. **Remember to set your watch ahead to the local time.**

**PLEASE REFER TO YOUR ENCLOSED ITINERARY FOR YOUR DAILY ACTIVITIES AND TO THE HOTEL SHEET FOR ALL HOTEL INFORMATION**

Upon arrival you will check in and receive your room keys. Your bags will be delivered to your room. You will get information on your day-to-day itinerary as well as have the opportunity to ask questions. Enjoy your stay!

**Sunday, October 15, 2017**

Rise and Shine! This morning please check out of your rooms returning your key and paying any incidental charges that you may have incurred (e.g. phone bill, bar bill, etc.). The motorcoach will depart for the **Milan Airport** today. (Your escort will advise of the exact pick up time Saturday night.) **Be sure to keep your passport on your person as you will need it for check in at the airport.** Upon arrival at the airport, take your luggage to the airline ticket counter. You will check your baggage onto the flight and await the departure of your flight.

**FLIGHT INFORMATION**

Alitalia Flight	2045	Milan(Linate) to	Rome	departing at	11:00 AM
				arriving at	12:10 PM
Alitalia Flight	614	Rome	to Boston	departing at	3:20 PM
				arriving at	6:40 PM

There will be a meal service onboard. The flight time from Milan to Rome (**Terminal 1**) is **70 minutes**. **The flight from Rome ( Terminal 1) to Boston is 9 hours and 20 minutes** .Upon arrival at Logan International Airport, **Terminal E**, you will proceed through the Passport Control to the baggage claim area. Once you have located your bags,

look for the pushcarts that are available to assist you with the luggage. You will pass through Customs. Once you have exited Customs, proceed outside to meet your transportation home.

**To board your DPV Motorcoach :** Please proceed through the arrivals corridor exit door closest to Hudson News. Once outside, cross 2 crosswalks to the Limo Stand located behind the concrete barriers. The driver will have sign that says **Bon Viaggio Group**. *If you cannot locate the driver please call DPV Transportation : 877-378-4445 or 781-346-3798.*

**Your estimated time of arrival will be between 8:30 PM– 9:00 PM depending on weather and traffic. If family and friends wish to check on the flight, they can call ALITALIA at 800-223-5730. Don't forget to reset your watch back 6 hours.**

#### **GENERAL INFORMATION FOR TOUR PARTICIPANTS**

**TRAVEL DOCUMENTS:** A valid U.S. Passport is required by the Immigration Authorities. If you aren't a U.S. Citizen, you may need further identification. Call your local passport office or consulate.

***PLEASE NOTE: Countries are now requiring your passport to be valid 6 MONTHS PAST YOUR EXPECTED RETURNED DATE. (This was just changed very recently)***

You are responsible for having all complete valid documents required. ***Please take the time and check your passport now.***

**FLIGHT INFORMATION:** All flight names and numbers are indicated on your itinerary. It is a good idea to leave a copy of your itinerary with a family member or friend. Please note that it is necessary to arrive at the airport no less than **THREE HOURS prior to departure** to allow sufficient time for check in. Call Alitalia with questions about your flight at 1 800 223-5730.

***Please note: We strongly suggest that you make 2 copies of your passport page with your photo and the passport number. Leave one copy at home and have the other one with you while travelling, keeping it in a different place than your actual passport.***

**CHECK-IN:** Although we send your seating requests to the airlines, we cannot guarantee them, as you are traveling on a group ticket. By arriving early at the airport, you can reconfirm your requests at the check-in desk, and, if necessary and if possible, make changes.

**NAME BADGE:** We have enclosed 1 Durgan Travel Service name badge per person. Print your name in large block letters with a ballpoint or felt-tip pen (be sure to let the ink dry). Please wear your name badge to the airport and at least the first full day of touring and social functions. The name badge can be worn as a pin or pocket clip.

**BAGGAGE ALLOWANCE:** You will find **2 RED baggage tags** per person enclosed in your documents. Be sure to carefully attach these to your luggage prior to your departure for the airport. Print your name and address on each tag. Print your FINAL outbound destination on the destination line. **(GENOA)** You are allowed one checked bag (not to exceed 62" overall – length & width & depth or weigh more than **50 lbs.**) and one carry-on bag (not to exceed 43" overall or weigh more than **17 lbs.**).

**FREQUENT FLYER PROGRAMS:** If you are interested in receiving information about the individual program please call Alitalia. Airlines do not always give miles points on group tickets. Keep all ticketing documents until your miles are credited.

**PRECAUTIONS:** Due to heightened security precautions, it is advisable that you pack any of the following classes of items in your checked bag, rather than your carry-on. This will speed your time at the security checkpoint. Items to avoid in your carry-on luggage: scissors, razor blades, aerosol cans, nail clippers, cutlery, knives, syringes (unless you have a doctor's note that you need it on the plane), knitting needles, corkscrews, and any sports equipment that could be used as a weapon (i.e. – golf clubs, baseball bat, pool cue, etc.). If in doubt, pack in the items in question in your checked piece of luggage.

NOTE: All of your baggage will be screened and possibly hand-searched. Here are some helpful tips:

Keep all checked bags unlocked to permit security personnel to open bags, if needed. Use cable or zip ties as an alternative to baggage locks. Put footwear on top of other contents within your baggage and personal belongings in clear plastic bags. Store all valuable items in your carry-on bag. Undeveloped film should also be stored in carry-on luggage to prevent possible damage during screening. Refer to [www.TSATravelTips.us](http://www.TSATravelTips.us) prior to leaving home for a list of prohibitive items in checked and carry-on baggage.

***All medications should be kept in the original containers (if possible) in CARRY-ON BAGS Do NOT check medication.***

**Please follow the 3-1-1 rule for Carry-Ons:**

**Use 3 ounce or smaller containers of liquid or gel**

**Place those containers in a 1 quart sized clear plastic zip-top bag, 1 bag per passenger**

**INSURANCE:** Durgan Travel Service cannot assume responsibility for damaged baggage or loss of luggage. Please note that you are traveling on a group ticket. If for any reason you were unable to return with the group, you would be responsible for paying extra airfare applicable at the time of travel, as well as any transfers involved. If you cancel your trip, either before departure or once the tour has commenced, the unused portions of the tour will be refunded only if you purchased travel insurance prior to departure AND only if the cancellation meets the provisions of your travel protection contract. To be covered, you must have completed and mailed in an application before the tour.

**TELEPHONE:** As an added service, we have included the access codes to help place your calling card calls from abroad to the United States. Dial the access code listed below for your service provider. Once connected, follow the instructions you will be given. Remember that you do not need to dial the 1 before the area code, once you have reached your provider. For AT&T dial:172 1011/ For US Sprint dial:172 1877

**VALUE ADDED TAX:** VAT is value-added tax. Many countries have this tax. It is sometimes referred to as Goods and Services Tax (GST). If you are a visitor to a country that has VAT, you may be entitled to get your VAT amount back for a purchase when you leave the country. You should take care of this at the airport where you check in for your flight home. Also, you need to have the items you purchased with you. Be sure to ask the airline check in agent where the Value Added Tax desk is located.

***THANK YOU FOR CHOOSING DURGAN TRAVEL SERVICE.***