



## **GENERAL TOUR INFORMATION**

- **PASSPORTS:** Countries are now requiring your passport to be valid 6 MONTHS PAST YOUR RETURN DATE. *Please take the time and check your existing passport now.* We strongly suggest that you make 2 copies of your passport page with your photo and the passport number. Leave one copy at home and have the other one with you while traveling, keeping it in a different place than your actual passport.
- **FLIGHT INFORMATION:** All flight names and numbers are indicated here. It is a good idea to leave a copy of your documents with a family member or friend. Please note that it is necessary to arrive at the airport no less than **three hours prior** to departure to allow sufficient time for check in. Call **ALITALIA AIRLINES** with questions about your flight at **800-223-5730**.
- **BAGGAGE ALLOWANCE:** You will find **2 RED baggage tags** per person enclosed in your documents. Be sure to carefully attach these to your luggage prior to your departure for the airport. Print your name and address on each tag. Print your FINAL outbound destination on the destination line. Be sure to attach a permanent nametag to your bags as well, in case of loss. **Please follow the 3-1-1 rule for Carry-Ons: Use 3 ounce or smaller containers of liquid or gel. Place those containers in a 1 quart sized clear plastic zip-top bag. 1 bag per passenger.**
- **FREQUENT FLYER PROGRAMS:** If you are interested in receiving information about the program please call **ALITALIA 800-223-5730**. Remember airlines do not always give miles points on group tickets. **Keep all ticketing documents until your miles are credited.**
- **PRECAUTIONS:** Visit <https://www.tsa.gov/travel/security-screening> for the most up to date list of prohibited items in baggage. Due to heightened security precautions, it is advisable that you pack any of the following classes of items in your checked bag, rather than your carry-on. This will speed your time at the security check point. Items to avoid in your carry-on luggage: scissors, razor blades, aerosol cans, nail clippers, cutlery, knives, syringes (unless you have a doctor's note that you need it on the plane), knitting needles, corkscrews, and any sports equipment that could be used as a weapon (i.e. – golf clubs, baseball bat, pool cue, etc.). If in doubt, pack in the items in question in your checked piece of luggage. **NOTE: All of your baggage will be screened and possibly hand-searched.** Here are some helpful tips: Keep all checked bags unlocked to permit security personnel to open bags, if needed. Use cable or zip ties as an alternative to baggage locks. Put footwear on top of other contents within your baggage and personal belongings in clear plastic bags. Store all valuable items in your carry-on bag. Undeveloped film should also be stored in carry-on luggage to prevent possible damage during screening.
- **INSURANCE:** Durgan Travel cannot assume responsibility for damaged baggage or loss of luggage. Please note that you are traveling on a group ticket. If for any reason you were unable to return with the group, you would be responsible for paying extra airfare applicable at the time of travel, as well as any transfers involved. If you cancel your trip, either before departure or once the tour has commenced, the unused portions of the tour will be refunded **only if you purchased travel insurance prior to departure** AND only if the cancellation meets the provisions of your travel protection contract.
- **TELEPHONE:** As an added service, we have included the access codes to help place your calling card calls from abroad to the United States. Dial the access code listed below for your service provider. Once connected, follow the instructions you will be given. Remember that you do not need to dial the 1 before the area code, once you have reached your provider. For AT&T dial: 172 1011/ For US Sprint dial: 172 1877
- **VALUE ADDED TAX:** VAT is value-added tax. Many countries have this tax. It is sometimes referred to as Goods and Services Tax (GST). If you are a visitor to a country that has VAT, you may be entitled to get your VAT amount back for a purchase when you leave the country. You should take care of this at the airport where you check in for your flight home. Also, you need to have the items you purchased with you. Be sure to ask the airline check in agent where the Value Added Tax desk is located.

**THANK YOU FOR TRAVELING WITH DURGAN TRAVEL SERVICE!**