



**YOUR TICKETS ARE NOT ENCLOSED. THEY ARE E TICKETS AND ONLY A RECEIPT.
THE DURGAN TRAVEL SERVICE AIRPORT REP WILL HAVE THEM FOR YOU AT LOGAN AIRPORT.
A VAILD U.S. PASSPORT IS REQUIRED.**

**DURGAN TRAVEL SERVICE PRESENTS:
Lake Como & Switzerland
October 2-10, 2017
Departure Information Sheet**

Monday, October 2, 2017

Please call your airline on the day of departure to reconfirm your flight times. (SWISS 877-359-7947)

Please have your bags tagged with the enclosed **GREEN** luggage tags prior to your arrival at the airport. Please put one on your carry-on bag and the other on your checked suitcase.

Keep your passports handy, as you will need them for check in at Boston's Logan International Airport.

Please arrive at **Boston's Logan International Airport** to **Swiss , Terminal E** **three hours prior to the flight's departure** and look for the Durgan Travel Service airport representative who will have your e ticket and travel item. Please check in with your passport (any non-U.S. citizen will need further identification). If you are a Frequent Flyer with Swiss Air, bring your Frequent Flyer card or number to give to the airline agent at check in. Failure to have your card or number at check in can result in forfeiture of any credit you may have earned. Keep all your tickets/documents until your mileage is credited. If you wish to join a frequent flyer program see the backside of this sheet for information.

PLEASE NOTE: YOUR ELECTRONIC TICKET IS ONLY A RECEIPT. WHEN YOU CHECK IN WITH THE AIRLINE, JUST SAY YOUR NAME AND SHOW YOUR PASSPORT.

You will be required to take your carry-on through the security check before proceeding to your gate of departure to await your flight's departure. If you have not had an opportunity to get Euros, there are currency exchange kiosks in Terminal E.

SWISS	Flight	55	Boston to Zurich	departing at	5:00 PM
				arriving at	6:15 AM (Oct 3)
SWISS	Flight	1612	Zurich to Milan	departing at	7:30 AM
				arriving at	8:25 AM

The flight time to Zurich is **7 hours and 15 minutes**. When you arrive at The Zurich Airport, follow the passenger transit signs and proceed to the gate to wait for your flight to Milan. The flight to Milan is **55 minutes**. A meal service will be provided. Upon arrival at the **Milan Airport**, you will claim your baggage and head for the Ground transportation area where you will be met by your escort and transferred to the hotel. **Do not forget to set your watch ahead to the local time.**

Please refer to the enclosed Itinerary for your schedule overseas as well as the Hotel Sheet for hotel details.

Tuesday, October 10, 2017

The motorcoach will depart for the **Milan Airport today**. **Be sure to keep your passport on you, as you will need it for check in at the airport.** Upon arrival at the airport, take your luggage to the airline ticket counter. You will check your baggage onto the flight and await the departure of your flight.

SWISS Flight	1629	Milan to Zurich	departing at	2:50 PM
			arriving at	3:50 PM
SWISS Flight	52	Zurich to Boston	departing at	5:30 PM
			arriving at	7:55 PM

The flight time from Milan to Zurich is **1 hour**. The flight to Boston is **8 hours and 25 minutes**. A meal service will be provided. Upon arrival at Boston's Logan Airport, **Terminal E**, you will proceed to the **Baggage Claim** area. Once you have located your bags, walk outside for your transportation home.

Do not forget to set your watch back to the local time. If family and friends wish to check on the flight, they can call Swiss International Airlines at 1-877-359-7947

GENERAL INFORMATION FOR TOUR PARTICIPANTS

PLEASE NOTE: Countries are now requiring your passport to be valid 6 MONTHS PAST YOUR EXPECTED RETURNED DATE. (This was just changed very recently).

Please note: We strongly suggest that you make 2 copies of your passport page with your photo and the passport number. Leave one copy at home and have the other one with you while travelling, keeping it in a different place than your actual passport.

FLIGHT INFORMATION: All flight names and numbers are indicated on your itinerary. It is a good idea to leave a copy of your itinerary with a family member or friend. Please note that it is necessary to arrive at the airport no less than 3 hours prior to departure to allow sufficient time for check in. Call Swiss with questions about your flight at 1-877-359-7947.

BAGGAGE ALLOWANCE: You will find **GREEN** Durgan Travel Service bag tags. Please attach these before you get to the airport. **Be sure to attach a permanent nametag to your bags as well, in case of loss.** Please print your FINAL outbound destination on the destination line on the baggage tags. **(MILAN)** You are allowed one checked bag (not to exceed 62" overall – length & width & depth or weigh more than **50 lbs.**) and one carry-on bag (not to exceed 43" overall or weigh more than **17 lbs.**). Please adhere to the baggage allowance, as the motorcoach cannot accommodate any more luggage. Be sure to attach a permanent nametag to your bags as well, in case of loss.

FREQUENT FLYER PROGRAMS: If you are interested in receiving information about the individual program please call Swiss, as airlines do not always give miles points on group tickets. **Keep all ticketing documents until your miles are credited.**

NAME BADGE: We have enclosed 1 Durgan Travel Service name badge per person. Print your name in large block letters with a ballpoint or felt-tip pen (be sure to let the ink dry). Please wear your name badge to the airport and at least the first full day of touring and social functions. The name badge can be worn as a pin or pocket clip.

PRECAUTIONS: Due to heightened security precautions, the items to avoid in your carry-on luggage are: scissors, razor blades, aerosol cans, nail clippers, cutlery, knives, syringes (unless you have a doctor's note that you need it on the plane), knitting needles, corkscrews, and any sports equipment that could be used as a weapon (i.e. – golf clubs, baseball bat, pool cue, etc.). If in doubt, pack in the items in question in your checked piece of luggage.

NOTE: All of your baggage will be screened and possibly hand-searched. Here are some helpful tips: Keep all checked bags unlocked to permit security personnel to open bags, if needed. Use cable or zip ties as an alternative to baggage locks. Put footwear on top of other contents within your baggage and personal belongings in clear plastic bags. Store all valuable items in your carry-on bag. Undeveloped film should also be stored in carry-on luggage to prevent possible damage during screening. Refer to www.TSATravelTips.us prior to leaving home for a list of prohibitive items in checked and carry-on baggage.

Please follow the 3-1-1 rule for Carry-Ons: Use 3 ounce or smaller containers of liquid or gel. Place those containers in a 1 quart sized clear plastic zip-top bag. 1 bag per passenger.

PLEASE NOTE: All medications should be kept in the original containers (if possible) in the CARRY-ON BAGS. Please DO NOT check medication. Spectacles, valuables, photographic equipment, and fragile items should be carried in your hand baggage.

INSURANCE: Durgan Travel Service cannot assume responsibility for damaged baggage or loss of luggage. Please note that you are traveling on a group ticket. If for any reason you were unable to return with the group, you would be responsible for paying extra airfare applicable at the time of travel, as well as any transfers involved. If you cancel your trip, either before departure or once the tour has commenced, the unused portions of the tour will be refunded only if you purchased travel insurance prior to departure AND only if the cancellation meets the provisions of your travel protection contract. To be covered, you must have completed and mailed in an application before the tour.

THANK YOU FOR CHOOSING DURGAN TRAVEL SERVICE