

PLEASE NOTE: AIRLINE TICKETS ARE **NOT INCLUDED** IN THIS PACKET. THE DURGAN TRAVEL SERVICE REPRESENTATIVE WILL HAVE THEM FOR YOU. **THEY ARE E TICKETS AND ONLY A RECEIPT.** A VALID PASSPORT IS REQUIRED.

Travel with Rudy Sacco Presents:
TAORMINA
October 27 – November 4, 2017
DEPARTURE INFORMATION SHEET



Friday, October 27, 2017

Please call your airline on the day of departure to reconfirm your flight times. (Alitalia: 800-223-5730)

Please have your bags tagged with the enclosed **YELLOW** luggage tags prior to arrival at the airport. Put one Durgan Travel Service tag on your carry-on bag and the other on your checked bag.

Your Logan transfers are provided by Strong Bus Corporation (413) 527-3430
Your group will need to be at Rite Aid Pharmacy, 163 South St, Pittsfield, MA at
3:00 PM – 3:15 PM to depart promptly at 3:30 PM

The coach will depart immediately upon boarding and transport you to Boston's Logan Airport. **Upon arrival at the airport, please remain on the coach until you receive procedural instructions from your group leader OR the Durgan Travel Service representative. Please Note: Gratuities are not included. Tipping the driver is expected and appreciated. We recommend \$2.00 per person.**

Keep your passports handy; you will need them for check in at Boston's Logan International Airport.

If arriving on your own, please arrive at **Boston's Logan International Airport three hours prior to the flight's departure, proceed to the Alitalia ticket counter, Terminal E**, and look for the Durgan Travel Service representative. Then, check in and have your passport available (any non-U.S. citizen will need further identification). **If you are a Frequent Flyer with Alitalia bring your Frequent Flyer card or number to give to the agent at check in. Failure to have your card or number at check in can result in forfeiture of any credit you may have earned. Keep all your tickets/documents until your mileage is credited. PLEASE NOTE: GROUP TICKETS ARE NOT ALWAYS ELIGIBLE FOR MILEAGE.**

Please advise anyone that may need to bring any MEDICAL DEVICES: (i.e. C-PAP machine, oxygen etc...) to review the airlines guidelines. Often times the airlines require a 7 – 10 day notice. In addition, as a special precaution a Doctor's note is highly recommended and REQUIRED if a passenger needs to utilize the device while in flight. Please notify Durgan Travel of any dietary issues or restrictions and /or if there is a medical reason for seating preferences.

You will be required to take your carry-on through the security check before proceeding to your gate of departure to await your flight's departure. You are welcome to visit the Duty Free Shop while you await your flight's departure. To purchase goods, simply show your airline receipt, pay at the shop, and the purchase will be delivered to you on the plane. If you have not had an opportunity to get Euros, there are currency exchange kiosks in Terminal E.

FLIGHT INFORMATION

Alitalia Flight 615	Boston to Rome	departing at	10:45 PM
		Arriving at	12:45 PM (Oct 28)
Alitalia Flight 1741	Rome to Catania	departing at	2:40 PM
		Arriving at	4:00 PM

The flight from **Boston (Terminal E)** to **Rome (Terminal 3)** is **8 hours**.

A meal service will be served onboard. Upon arrival at the Rome Airport, you will proceed to the gate to await the departure of your flight to **Catania (Terminal 1)** (Follow the "Transit Passengers" signs). Your luggage will automatically be transferred to Catania. The flight time from Rome to Catania is **1 hour and 20 minutes**.

Upon arrival at the **Catania Airport**, you will claim your baggage, proceed through Customs, and head for the Ground Transportation area where you will be met by a Durgan Travel Service representative who will lead the way to the motorcoach that will take you to your hotel. **Remember to set your ahead to the local time.**

PLEASE REFER TO THE ENCLOSED ITINERARY FOR YOUR DAILY ACTIVITIES.

Saturday, November 4, 2017

Rise and Shine! This morning please check out of your rooms returning your key and paying any incidental charges that you may have incurred (e.g. phone bill, bar bill, etc.). The motorcoach will depart for the **Catania Airport** today. (Your Durgan Travel representative will advise of the exact pick up time on Friday night.) **Be sure to keep your passport on your person as you will need it for check in at the airport.** Upon arrival at the airport, take your luggage to the airline ticket counter. You will check your baggage onto the flight and await the departure of your flight.

FLIGHT INFORMATION

Alitalia Flight 1736	Catania to Rome	departing at	7:10 AM
		Arriving at	8:30 AM
Alitalia Flight 614	Rome to Boston	departing at	10:10 AM
		arriving at	2:50 PM

The flight time from Catania to Rome is **1 hour and 20 minutes**. The flight time from Rome to Boston is **9 hours and 40 minutes**. Upon arrival at Boston's Logan International Airport, **Terminal E**, you will proceed through the Passport Control to the baggage claim area. You will pass through Customs. Once you have exited Customs, proceed outside to meet your transportation home.

**Once everyone has their bags, please walk outside to meet your Strong Corporation bus. The bus driver has the cell phone of the group leader. They can coordinate the pick-up. (If you need to reach STRONG, your group leader will call 413-527-3430 or 413-563-4140) and they will call it up from the holding lot. You should plan on arriving back to Pittsfield between 6:30-7:00 pm (These times are approximate).
Please Note: Gratuities are NOT included.....we recommend \$1.00-2.00 per person**

GENERAL INFORMATION FOR TOUR PARTICIPANTS

TRAVEL DOCUMENTS: A valid U.S. Passport is required by the Immigration Authorities. If you aren't a U.S. Citizen, you may need further identification. Call your local passport office or consulate. **PASSPORTS MUST BE VALID AT LEAST 6 MONTHS FROM YOUR RETURN DATE.** You are responsible for having all complete valid documents required. ***Please take the time and check your existing passport now.***

FLIGHT INFORMATION: All flight names and numbers are indicated on your itinerary. It is a good idea to leave a copy of your itinerary with a family member or friend. Please note that it is necessary to arrive at the airport no less than **THREE HOURS prior** to departure to allow sufficient time for check in. Call Alitalia with questions about your flight at 1-800-223-5730.

CHECK-IN: Although we send your seating requests to the airlines, we cannot guarantee them, as you are traveling on a group ticket. By arriving early at the airport, you can reconfirm your requests at the check-in desk, and, if necessary and if possible, make changes.

NAME BADGE: We have enclosed 1 Durgan Travel Service name badge per person. Print your name in large block letters with a ballpoint or felt-tip pen (be sure to let the ink dry). Please wear your name badge to the airport and at least the first full day of touring and social functions. The name badge can be worn as a pin or pocket clip.

BAGGAGE ALLOWANCE: You will find 2 **YELLOW** baggage tags per person enclosed in your documents. Be sure to carefully attach these to your luggage prior to your departure for the airport. Print your name and address on each tag. Print your FINAL outbound destination on the destination line. **(CATANIA)** You are allowed one checked bag (not to exceed 62" overall – length & width & depth or weigh more than **50 lbs.**) and one carry-on bag (not to exceed 43" overall or weigh more than **17 lbs.**).

Please adhere to the baggage allowance, as the motorcoach cannot accommodate any more luggage AND the airlines are now charging high fees. Be sure to attach a permanent nametag to your bags as well, in case of loss.

PLEASE NOTE: On flights departing back to the United States, be prepared for longer security checks and possible random searches.

FREQUENT FLYER PROGRAMS: If you are interested in receiving information about the individual program please call Alitalia.

Airlines do not always give miles points on group tickets. **Keep all ticketing documents until your miles are credited.**

PRECAUTIONS: Due to heightened security precautions, it is advisable that you pack any of the following classes of items in your checked bag, rather than your carry-on. This will speed your time at the security checkpoint. Items to avoid in your carry-on luggage: scissors, razor blades, aerosol cans, nail clippers, cutlery, knives, syringes (unless you have a doctor's note that you need it on the plane), knitting needles, corkscrews, and any sports equipment that could be used as a weapon (i.e. – golf clubs, baseball bat, pool cue, etc.). If in doubt, pack in the items in question in your checked piece of luggage.

NOTE: All of your baggage will be screened and possibly hand-searched. Here are some helpful tips:

Keep all checked bags unlocked to permit security personnel to open bags, if needed. Use cable or zip ties as an alternative to baggage locks. Put footwear on top of other contents within your baggage and personal belongings in clear plastic bags. Store all valuable items in your carry-on bag. Underdeveloped film should also be stored in carry-on luggage to prevent possible damage during screening. Refer to www.TSATravelTips.us prior to leaving home for a list of prohibitive items in checked and carry-on baggage.

All medications should be kept in the original containers (if possible) in the CARRY-ON BAGS

Do NOT check medication

PLEASE NOTE: ANY MEDICAL CONDITIONS THAT REQUIRE SPECIAL HANDLING SUCH AS PRESCRIPTIONS, OXYGEN, ETC.

PLEASE HAVE THE DOCUMENTATION WITH YOU-THIS IS YOUR RESPONSIBILITY TO BRING IT.

IF THERE IS ANY DOUBT, PLEASE CONTACT THE AIRLINE DIRECTLY

Please follow the 3-1-1 rule for Carry-Ons:

Use 3 ounce or smaller containers of liquid or gel

Place those containers in a 1 quart sized clear plastic zip-top bag

1 bag per passenger

INSURANCE: Durgan Travel Service cannot assume responsibility for damaged baggage or loss of luggage. Please note that you are traveling on a group ticket. If for any reason you were unable to return with the group, you would be responsible for paying extra airfare applicable at the time of travel, as well as any transfers involved. If you cancel your trip, either before departure or once the tour has commenced, the unused portions of the tour will be refunded only if you purchased travel insurance prior to departure AND only if the cancellation meets the provisions of your travel protection contract. To be covered, you must have completed and mailed in an application before the tour.

TELEPHONE: As an added service, we have included the access codes to help place your calling card calls from abroad to the United States. Dial the access code listed below for your service provider. Once connected, follow the instructions you will be given.

Remember that you do not need to dial the 1 before the area code, once you have reached your provider. For AT&T dial: 172 1011/ For MCI dial: 172 1022/For US Sprint dial: 172 1877

VALUE ADDED TAX: VAT is value-added tax. Many countries have this tax. It is sometimes referred to as Goods and Services Tax (GST). If you are a visitor to a country that has VAT, you may be entitled to get your VAT amount back for a purchase when you leave the country. You should take care of this at the airport where you check in for your flight home. Also, you need to have the items you purchased with you. Be sure to ask the airline check in agent where the Value Added Tax desk is located.

THANK YOU FOR CHOOSING DURGAN TRAVEL SERVICE.